

METHOD AND SYSTEM FOR PROVIDING MANAGEMENT INFORMATION

Abstract of the Invention

A network advisory system that provides advisory information to a field service provider and/or a management system is disclosed. The network advisory system receives collected data from one or more destination facilities and analyzes the information to generate advisory information. If the advisory information is deemed time-critical, the information is automatically transmitted to a management system to alert the system that a time-critical situation is resident at a destination facility. The management system may determine one or more appropriate field service providers to address the time-critical situation. If the advisory information is not deemed time-critical, the information may be stored by the network advisory system until access by a requesting entity -- either a management system or a field service provider.